

**STONY MEDICAL CENTRE
PATIENT PARTICIPATION GROUP**

Minutes of PPG meeting held on 2nd July 2018 at 10.15am

Present: Judith Williams (Practice Manager), Sue Graham (Chair) Gillian Thompson, Crad Allerton, Phillippa Prescott, Ron Powell, Joan Crossan, Daphne Jones, AT

1.0 Apologies:. Angela Aaronson.

2.0 Minutes of last meeting

It was agreed to publish the minutes of the last meeting on the website.

Matters Arising

The MK Cancer Partnership talk had to be cancelled as the last PPG meeting was cancelled. To be rearranged.

The Urgent Care Team proposal did not make it to the Sustainable Transformation Plan as the CCG could not support it. It may be a matter for further discussion at the Cluster Workshop meeting at Watling Vale on the 19th July.

3.0 Dementia Talk at Watling Vale Medical Centre - CA went to the talk and reported that it was about developing useful and sympathetic attitudes to people with dementia e.g. being aware, sympathetic and asking questions.

4.0 Dementia Talk at Stonedean Practice (Stony Stratford Medical Centre) - The next talk is on 19th July in the evening.

5.0 Memory Club - It is intended to start a memory club/cafe in Stony Stratford in September. There are memory cafes in Bletchley, at the Hospital and one run by Age UK at Peartree Bridge. It was felt that it would be very useful if up to date information about all of these types of services, for all sections of society, were available in one directory although was thought to be too big and diverse an undertaking. Age UK have a directory of such services available through their website and soon there will be a paper copy available in the Medical Centre.

6.0 Healthwatch PPG Network - We were not able to send a representative to the meeting in June but it is felt that it is a useful forum as it is also attended by representatives of Healthwatch and the CCG and therefore more likely to have more influence than the Patient Congress which consisted only of Patient representatives.

7.0 Primary Care Home - An integrated-care provider model.

What is Primary Care Home?

- An integrated-care provider model
- Focussed on the needs of a defined population
- Building on the strengths of registered list general practice
- Individual and population health responsibility
- The 'home of care' for a population
- The right size to scale and the right size to care

Core Characteristics

- Whole population health management
- Financial drivers aligned with the health needs of the whole population
- An integrated, multi-disciplinary workforce
- Focus on 30,000 – 50,000 people

What does this mean to MK practices and their patients?:

- Practices will “cluster” together to reach combined populations of 30-50k registered patients
- Practices are likely to cluster based on having similar type of patients, or perhaps geography, or a similarly style/ethos
- When clustered practices remain independent however the cluster will share access to extended skills e.g. community nursing, mental health professionals, social care etc all working alongside doctors who can treat patients locally without the need to refer patients, except for very specialised care e.g. hospital admission, high tech diagnostics and consultant led care.

There will be a workshop held on 19th July at 1.30 at Watling Vale Medical Centre to get views on what a Primary Care Home should consist of. Patient representatives will be there.

To help with this Stony has undertaken a survey of who is accessing the GP's most regularly and for what reasons to give some idea of what other disciplines could be included on the Primary Care Home to deal with heavy users of the practice. A discussion followed about waiting times to see the patient's own doctor. It is hoped that the Primary Care Home model will help with freeing up GP's time for these consultations.

8.0 Any Other Business

SG Suggested that time could be made for the PPG to meet the GP's as there has been a significant turnover lately.

PP has noticed that a wellbeing drop-in has been advertised at the library and will investigate further.

DJ asked if magazines were still being accepted for the waiting room. **JW** confirmed that they were and that also they were cleared out regularly.

JC has heard good reports of the in-house pharmacist. The pharmacist is available to help patients on the phone.

CA Once a month on a Wednesday or Thursday all practices have the option of closing for training and to divert all calls to the walk in centre (urgent care service). **CA** suggested that not all practices close on the same day but **JW** confirmed that the days are for MK wide learning and that the 111 service should know that and advise accordingly.

Meeting finished at 12.15

Meetings for 2018:

All to start at 10.15

13th August
10th September
22nd October
3rd December