STONY MEDICAL CENTRE PATIENT PARTICIPATION GROUP

Minutes of PPG meeting held on 4th March 2019 at 10.15am

Present: Judith Williams (Practice Manager), Sue Graham (Chair), Gillian Thompson, Philipa Prescott, Ron Powell. Crad Allerton.

1.0 Apologies: Angela Aaronson, Angela Turner, Joan Crossan.

2.0 Minutes of last meeting

It was agreed to publish the minutes of the last meeting on the website.

Matters Arising

The new CEO for Age UK has started work

3.0 Whitehouse Park

The new GP Surgery at Whitehouse Park is at Pre Tender stage. The contract will be for service provision from 8am until 8pm 365 days per year.

Our Network will not be tendering for the contract but is keen to support an NHS bid. Therefore the network intends to support MKGPF (the Federation of MK practices) in the event that it tenders. The contract should be awarded this year.

The building is on 3 floors and there is some discussion about the location of the various users with the current proposal being for the doctors consulting rooms to be on the first floor. At Stony Stratford we have experienced of the difficulties that arise when the lift breaks down - a not unusual occurrence and so would prefer the clinical staff to be on the ground floor.

The surgery will be able to register patients from all over Milton Keynes as Brooklands Health Centre does at. Those who are more mobile may elect to register at Whitehouse of Brooklands due to the appeal of 365 day opening hours.

4.0 Primary Care Home Update

It is now to be known as Primary Care Network.

The Network will now include Hilltops Surgery at Great Holm (as well as Stony Medical Centre and Watling Vale at Shenley) and this will get the total number of patients up to the optimum level to attract maximum funding.

There will be a meeting on 19th March to discuss "on the day" demands on the practices. It is possible that there will be an acute care hub manned by doctors from the practices together with nurses, paramedics, mental health specialists etc. It is hoped that this will prevent acute care from taking over the routine appointment slots and free up doctors to do routine appointments.

JW considers the new Network arrangement to be the best potential for actual change for the good for a long time.

CA will be the patient representative in Network discussions.

6.0 Any Other Business

Wellbeing mornings have finished at Stony Library after two and a half years but continue at Netherfield where they are very popular.

Telephone calls to the Surgery - RP reported hanging on the phone for 20 minutes when there was only one call ahead of him. JW explained that the problem is that there are no appointments to offer people in a reasonable time and it takes time to explain this sometimes.

Meeting finished at 12.10

2019 Meetings:-

15th April 3rd June 15th July 9th September 21st October 9th December

All starting at 10.15