

**STONY MEDICAL CENTRE  
PATIENT PARTICIPATION GROUP**

**Minutes of PPG meeting held on 15th April 2019 at 10.15am**

**Present:** Judith Williams (Practice Manager), Sue Graham (Chair), Gillian Thompson, Philipa Prescott, Crad Allerton, Angela Turner, Joan Crossan.

**1.0 Apologies:** Sylvia Waddington, Ron Powell

**2.0 Minutes of last meeting**

It was agreed to publish the minutes of the last meeting on the website.

**Matters Arising**

There were no matters arising.

**3.0 News**

**Whitehouse Park** - work has started on the building and the Federation of Milton Keynes Practices will tender for the work and our primary care network will work to support it.

**4.0 Primary Care Network**

Across England Network registrations must be completed by 15 May with the CCGs required to approve registration by 30 May. The new PCN contract will then commence on 1 July. More funding will then be available, some of it over 5 years and some of it annually. We will then be able to appoint other health professionals such as:-

- **Pharmacist**
- **Social prescriber** who will be focused around well-being as opposed to medical healing. At present patients over 18 can be referred, or can self-refer to a locally commissioned service called LiveLife which is provided by AgeUK. Networks will be able to supplement this service by appointing their own social prescribers.
- **Paramedic**
- **Physician Associates** - Set at a level between nurse and doctor physical associates will have done a 2 year post graduate course based on a first science degree.
- **1st Contact Physiotherapist**

The Network will be managed by a Clinical Director and this function will be filled by Dr Goyal to start with.

Eventually the Network may become a legal entity in order, among other things, to deal with personnel matters without leaving the member practices vulnerable. Stony Medical Centre has been elected as the lead practice of the Network.

There are discussions about spreading “back office” functions across the Network, either virtually or bringing it all together geographically. Data Sharing agreements will be in place to protect each patient’s confidentiality and even where (appropriate) sharing is in place each practice will maintain its own separate database of patient records ensuring access can be restricted on a totally needs basis.

The network hopes in time to be in a position to manage “on the day” demand across the Network, utilising a multi-disciplinary team with patients being directed to the most appropriate healthcare professional.

**The Core Management Team** for the Network will consist of 1 GP, 1 Practice Manager and 1 member of the patient group per practice. Crad Allerton will be the patient representative for the Stony

Medical Centre. He will meet with his opposite number in the other practices to define the patient role on the team and discuss patient priorities.

**Mental Health** - At present Central Northwest London NHS Trust (CNWL) provide NHS mental health services in Milton Keynes. We have a community psychiatric nurse (CPN) for 1 1/2 sessions per week (Tuesday pm and alternate Thursday pm). We refer to CNWL and they book appointment for the CPN who deals with moderately unwell patients (CNWL set the criteria for level of need). We are hoping to have a CPN directly from the local Clinical Commissioning Group.

**Mental health for young people** (up to age 25) will be provided for the Network by the Youth Information Service which is a counselling service. This should start in 6 - 12 weeks and we will be able to decide which patients to refer. This is not a service funded by the NHS however the network have decided to buy this service in at the cost of the member practices.

## **5.0 Any Other Business**

AT was asked to sign a consent form at the chemist for permission to pass information on to her GP after a prescription check even though she wasn't having a prescription check at the time. This is part of a service commissioned by the CCG where community pharmacists (chemists) are paid to undertake medication reviews with patients. This service may be beneficial to the patient and worth considering if you have the time.

A patient reported that a telephone consultation was booked however as he missed the call, he had to go back on a list even though he phoned the practice immediately. Would it be possible to have am or pm calls? This is said to be difficult as calls are prioritised or fitted in by the doctors.

**Davis Optometrists** now offer free hearing assessments. They also offer ear wax removal for which they charge.

JW noted that in Ear Syringing is not funded by the NHS but is an optional service provided by practices at their own expense. All practices in Bedford have now stopped providing ear syringing to their patients. JW has recently learned that one practice in MK has already stopped ear syringing and others are considering following this lead to create capacity for work that is contractually required.

## **Meeting finished at 12.10**

2019 Meetings:-

3rd June  
15th July  
9th September  
21st October  
9th December

All starting at 10.15