

Stony Medical Centre

Patient Participation Group Minutes

Date: 3 June 2019
Time: 10:15 – 12:00
Chair: Sue Graham
Attendees: Sue Graham; Crad Allerton; Phippa Prescott; Angela Turner; Judith Williams

1 Welcome

2 Apologies

GT. AA

3 Minutes of last meeting

Approved for the website.

Minutes to be sent to CA for circulation within Calverton via village website. It is recognised that these will be seen by people who are not registered with Stony MC however there may be some general health related points of interest for all.

JW to forward to PPG.

JW

There was a general question whether an intro to PPG could/should be sent to all the villages for their respective websites, newsletters etc.

Points of interest may be stats around list size, complexity of needs, No# of appts delivered and so on.

JW to compile some data for circulation within PPG.

PPG members to pass onwards.

JW

PPG

4 Primary Care Network Update

6 PCNs in MK as follows:

	Network Name	Member Practices
Network One	The Watling Street Network	Stony Medical Centre Watling Vale Medical Centre Hilltops Medical Centre
Network Two	The South West Network	Bedford St / Furzton Surgery Westfield Road Surgery Water Eaton Surgery Parkside Medical Centre Westcroft Health Centre
Network Three	The Crown	Redhouse Surgery Whaddon Medical Centre Cobbs Garden Practice
Network Four	Nexus	Stonedean Practice Wolverton Health Centre Sovereign Medical Centre Purbeck Health Centre Neath Hill Health Centre Oakridge Park Medical Centre

Stony Medical Centre Patient Participation Group Minutes

Network Five	MK-East	Ashfield Health Centre Gove Surgery Walnut Tree Health Centre CMK Medical Practice MK Village Practice Fishermead Medical Centre
Network Six	The Bridge	Newport Pagnell Medical Centre Kingfisher Surgery Brooklands Health Centre

5 Watling Street Network Update

Our Primary Care Network (PCN)

Our PCN has been busily getting ourselves set up and registered as a Primary Care Network. It is fortunate that we have been working alongside Watling Vale Medical Centre for 18+ months and so were more than ready for the mandated elements of the registration process. Taking Hilltops into our already (informally) established network has caused us no issues with the result being we are part of a network representing the needs of just over 41,000 patients.

The network is approved (as at 31 May 2019) and not the legal sign off will be completed by the end of June for commencement on 1 July 2019. INFO

PCN Activity Update:

5.1 Clinical Director INFO

Each PCN is required to have a Clinical Director. Following an election process across the 3 practices Dr Amit Goyal was asked by all the practices to take on this role. Roughly speaking Dr Goyal will commit 2 sessions per week undertaking this work.

5.2 Community Nurse Team INFO

Louise Ecclestone will join our Community Nurse network team from 1 July, working with Anne Beckett to support the wellbeing of our network patients.

5.3 Link Workers INFO

From 1 July our network will be employing two Link Workers via AgeUK's LifeLife programme.

One of the new Link Workers has been identified and should be starting with us on 1 July, the other is just in the process of being recruited. These two dedicated staff will work alongside Anne and Louise both in the community and in practice.

Their remit will be all about working to support the mental and social health of our network's population. This is a really exciting development and we believe the Watling Street Network is the first PCN in MK to have its own dedicated resource.

5.4 Social Support Worker

MK Council are currently recruiting additional Social Support workers. We are told that our PCN should be being allocated someone (approx. ¾ WTE) imminently.

5.5 Mental Health Support for Young People

Stony Medical Centre

Patient Participation Group Minutes

All being well, from early September our network will have resource dedicated to supporting our young people by providing counselling services in our practices. The resource will be limited, largely because it is being funded directly by the 3 practices and so we will continue to refer our young people to CAHMS where the need arises. Likewise if any of our young people can access support via their school we would encourage that (e.g.: Shenley Brook End has an in house counselling service) however for those that cannot access anything we will, at last, be in a position to support them.

5.6 Patient Education INFO

We have created a 12 month patient education programme for our network population. We will be covering a variety of subjects including men's health, women's health and in the Spring of 2020 allergies.

There's a huge amount of work to do, but our first evening will be on the evening of 11 July. Our events will be supported by the Saxon Clinic who are proving the clinical expertise. The practices will be inviting patients who might be interested in the event however our events will be invitation only and ticketed on a first come first serve.

PPG have kindly agreed to support the event by acting as hosts and assisting with catering. PPG

5.7 Extended Hours INFO

One of the requirements of a PCN is that we deliver our extended hours together so from 1 July while each practice will deliver extended hours within their own practice, we will be able to book our patients into each other's practices.

Each practice will have a fair share of the extended hours, but this will give all patients a wider choice of access including regular early mornings and Saturdays.

The appointments, for now, will be accessed in a similar way as the Remote Access (GPAF) service is managed. The set-up is adequate but not elegant so work must be carried out behind the scenes between NHSE, the software provider (TPP) and the commissioners.

5.8 Back Office Functions INFO

It is still our intention to move towards merging some back office functions such as scanning and document management. This will ensure each member practice (& therefore its patients) from staff absences. Each practice generally relies on one person to undertake each role making us vulnerable. More to follow as this develops.

5.9 MK Directory of Service INFO

MKCCG has purchased a web based front end/portal which will draw together the many many repositories of information available in MK relating to health care, social care, 3rd sector etc. Each of the sources of data will remain with its author, but this front end allows us all to search for support and information from one place. The tool itself is being used in many places across the UK including within many of the ambulance services and is fairly low cost.

Stony Medical Centre

Patient Participation Group Minutes

- 5.10 **Urgent Care Team**
It is still the wish to the Watling Street Network to come together to provide on the day/urgent access. By working together, we can create a wider, stronger and (skills wise) a more diverse team with less reliance on GPs thereby freeing up GP time to work with the more complex, routine patients. In the short term it is Stony's ambition to commence a trial in the not too distant future with the plan to roll out across the PCN in due course.
- 5.11 **PCN Core Management Team** CA
The core team continue to meet and develop PCN wide ideas. PPG reps are included within the core team, one from each member practice. Crad represents Stony. Any comments and contributions can be passed to Crad.
- 6 AOB**
- 6.1 **Whitehouse Park Development** INFO
Work has started on the new Health Centre that will be located on the Whitehouse Park site. At present it is likely that the contract on offer will be to provide an 8-8 x 365 day service.
At present it is the commissioner's intention that the health centre will be open from April 2020.
- 6.2 **Watling Street Closure** JW
The section of Watling Street from the H4 to H5 will be closed for 10 months from today to allow for Anglian Water works into the new housing estates as well as building an underpass.
JW to send out a reminder and a map with the next practice newsletter.
- 6.3 **Drayton Road Surgery Closure** INFO
Drayton Road Surgery, one of the Bletchley practices will be closing in September with its list dispersed amongst the other Bletchley practices.
The patients of Drayton Road have been advised of this change and given information about the other practices who will be able to register them.
There is no sinister reason for Drayton Road closing, it is simply that this is a practice run by a loan GP, Dr Kusre. After many years of service to the NHS and his patients Dr Kusre has decided to retire.

Date of next meetings

9th September
21st October
9th December

All starting at 10.15